

Count on Exceptional Customer Service



We pride ourselves on providing exceptional service to our clients, and it shows. According to a recent broker survey*, we ranked among the top for customer service compared to competitors. When employers choose Starmark, they experience unparalleled personal service.

A Personal Approach

Our Account Management team is here to help answer questions and provide support. We welcome each employer via a personalized call, but it doesn't stop there. Our plan sponsors also receive follow-up communications throughout the year to ensure satisfaction.

Helpful Tools and Resources

We make it easy for employers to manage their health plan with several tools and resources. Employers have access to a personalized online administration kit, their group's Summary of Benefits and secure online bill pay. It's easy to manage employee and dependent information and order new ID cards using "Manage My Group." The Starmark® Document Center provides 24/7 secure access to important documents, such as the employer's health benefit Plan Document and healthcare utilization reports.

A Commitment to Communication

Our communications throughout the year keep employers informed of important information such as healthcare reform updates, exciting new initiatives and upcoming informative campaigns. Plus, the Employer Connection blog provides up-to-date news and shares helpful ways to manage health plans more effectively.

Our dedication to exceptional service is just one reason Starmark is the leader in self-funding for small groups.

To learn more, contact your Starmark distribution partner or visit www.starmarkinc.com.

*2018 Broker Survey administered by The Dieringer Research Group

Plan design availability and/or coverage may vary by state.

Self-funded plans are administered by Starmark, and stop-loss insurance coverage is provided by Trustmark Life Insurance Company.



Starmark® administers self-funded health benefit plans, offering extensive plan design choices, exceptional personal service and nationwide provider access.

Starmark – The leader in self-funding for small groups.

400 Field Drive • Lake Forest, IL • www.starmarkinc.com

