

## TRUSTMARK WEB PRIVACY STATEMENT

The customer is always the primary focus of the Trustmark Companies. We are committed to ensuring your privacy as you access our websites. Because we want to demonstrate this commitment to you, we have disclosed our privacy practices in this statement. **If you feel that Trustmark is not abiding by its posted privacy policy, you should contact us by sending an e-mail to [webprivacy@trustmarklife.com](mailto:webprivacy@trustmarklife.com).**

### Information Collection and Use

In general, there are two types of information collected over the Internet: personally identifiable information and anonymous information. Personally identifiable information refers to that information that is unique to an individual, such as a name, address, social security number, or e-mail address. Anonymous information is that information typically collected in aggregate for statistical purposes, with no reference to personally identifiable information of website visitors.

Trustmark is the sole owner of the information collected on its sites. We will not sell, share, or rent this information to others in ways different from what is disclosed in this statement. Trustmark collects information from our users at several different points on our websites.

### Links

This privacy statement only applies to the Trustmark websites. Though our websites may contain links to other sites, please be aware that these other sites have different privacy practices than Trustmark. We encourage visitors to review the privacy statements of other websites they visit.

### Registration

You can visit our websites without sharing information about yourself or revealing any information about who you are. Sometimes, however, a user must first complete a registration form in order to access certain services. We request this information in order to identify you as the owner of the information you are attempting to access, or an authorized user of the service you are requesting. If you use a password or other confidential information you should not share that password or confidential information with others. Users are required to login only as themselves. If Trustmark becomes aware that a visitor to a Trustmark website has logged in as another user in order to gain access to personal and confidential information, this would be considered a breach of security. Trustmark reserves the right to terminate access for a particular user's login if a breach has been determined.

### Cookies

A cookie is a piece of data stored on the user's hard drive containing information about the user. Usage of a cookie is in no way linked to any personally identifiable information while on our site. Cookies are required to gain access to secured areas of the site, and can be a convenience by limiting the need for the user to enter duplicate information as they advance from page to page through the site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site.

Trustmark respects the privacy of personal files in the computers of our visitors. Trustmark does not access, read, upload or store data contained in or derived from these private files.

### Log Files

We use IP addresses to analyze trends, administer the site, track user's movement, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information.

### Sharing

We may share aggregate demographic information with our partners. This is not linked to any personal information that can identify any individual person. Partners are not allowed to use personally identifiable information except for the purpose of providing the services requested of them.

### Surveys

From time-to-time our site may request information from users via surveys. Participation in these surveys is completely voluntary and the user therefore has a choice whether or not to disclose this information. Information requested may include contact information (such as name and address), and demographic information (such as zip code, age level). Each survey offered will contain a statement disclosing the purpose and use of the survey information. Please read this disclosure before proceeding with any survey.

**Security**

Trustmark takes precautions on our websites to protect our users' information. When users submit sensitive information via a Trustmark website, your information is protected both online and off-line.

When our registration process asks users to enter sensitive information (such as a social security number), that information is protected with 128-bit SSL encryption.

While we use SSL encryption to protect sensitive information online, we also do everything in our power to protect user information off-line. All of our users' information, not just the sensitive information mentioned above, is restricted in our offices. Only employees who need the information to perform a specific job or requested service are granted access to personally identifiable information. All employees of the Trustmark Companies are required to comply with the company's Confidentiality Agreement, which is reviewed and signed by each employee. The servers that we store personally identifiable information on are kept in a secure environment, in a locked data center.

Please note that your e-mail is a non-encrypted form of Internet communication and may be accessed and viewed by other Internet users without your knowledge or permission while in transit to us. Please exercise caution when using e-mail to communicate any information that you consider confidential.

**Site and Service Updates**

Site and service updates will be provided on the Trustmark website(s). We also may send update announcements to users.

**Notification of Changes**

If we decide to change our privacy policy, we will post those changes on our Homepage so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

The above Web privacy statement is effective as of March 1st, 2001. Trustmark reserves the right to change this Web privacy statement from time to time. This privacy policy is not intended to and does not imply any contractual or other legal rights in respect to Trustmark or any other party.

**Consent**

You have the ability and right to exit and not continue to remain in an active session with the Trustmark website if you do not agree with the above Web privacy statement. If you remain in session with the site, you implicitly consent to the above policies and security doctrines.